# **∠**:FirstDigital

# Case Study

TECHNOLOGY:...Office 365 & AD

FRAMEWORK: ... Microsoft Cloud INDUSTRY: ..... Construction

REGION:.... South Africa

REACH: . . . . . Africa SCOPE: . . . . Migration

TYPE: .... Project

**ENGAGEMENT:..** Fixed Scope Delivery

COST: .... Fixed

#### Overview

PPC is a leading supplier of materials and solutions into the basic services sector in Southern Africa with 11 cement factories in South Africa, Botswana, DRC, Ethiopia, Rwanda and Zimbabwe.



office Active Directory, a **new domain was required to consolidate** all other regional domains into a single forest. Because each country also had their own Exchange instances, PPC decided to migrate all mailboxes into a consolidated **M365 environment**.

PPC engaged with First Digital's **Platform Advisory Services** team to undertake the consolidation of and migration to Exchange Online.

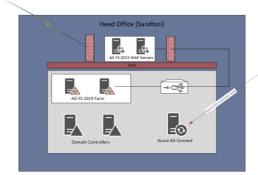
## Approach

Working closely with PPC, First Digital developed a migration plan based on Microsoft's **Plan**, **Design**, **Execute** and **Deploy** methodology for Microsoft Cloud migrations.

The following services was delivered during the project:

- Migrating users from on-premises domains to new forest enabled onpremises domain
- Migrating groups from on-premises domains to new forest enabled onpremises domain
- Migrating workstations from on-premises domains to new forest enabled on-premises domain
- Migrating mailboxes from on-premises Microsoft Exchange to Office 365
- Migrated selected Office 365 mailboxes from an existing tenant to the new Office 365 tenant







## Summary and Benefits

First Digital and PPC migrated multiple Active Directory instances into a single forest, and migrated Microsoft Exchange mailboxes and a legacy Office 365 tenant, to a new tenant catering for 5 countries:

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- Established control of a single domain spanning 5 African countries
- Decommissioned a legacy, standalone Office 365 tenant into a new one
- Migrated multiple Microsoft Exchange on-premisses mailboxes to a single Office 365 environment



About

### See More

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First Technology Digital is a First Technology group company. We are a future enablement partner specialising in product development, digital transformation consulting and the design, development, and deployment of enterprise solutions to various international clients. We are a Microsoft Gold partner and a proudly South African company.

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