

**National Health Laboratory**

CLIENT

Health & Life Sciences

INDUSTRY

Deploy · Operate

DELIVERED AS

• Microsoft 365

• Exchange Online

• SharePoint Online

• Microsoft Teams

MICROSOFT 365 FAST-TRACK

A Microsoft 365 Fast-Track rollout for the NHLS

A Fast-Track rollout of Microsoft 365 across the NHLS, getting a traditionally on-premises national lab service ready for secure remote work during the pandemic.

01

THE CHALLENGE

The National Health Laboratory Service is the largest diagnostic pathology service in South Africa, supporting the national and provincial health departments. It was a traditional on-premises IT organisation starting a move to the public cloud, and it needed to deploy Microsoft 365 across the environment quickly, while making sure its own IT team was ready to carry the migration on.

02

THE APPROACH

We supplied a disciplined virtual team and ran the engagement as a Microsoft Fast-Track, using a plan, design, build, test and deploy approach. Identifying the deployment risks and prerequisites up front was what made the project and deployment plan hold together. Several technology streams ran in parallel over six months, covering Exchange Online, SharePoint Online, the Teams platform and meetings, Entra ID Premium and Microsoft Intune. Throughout, we kept close alignment and open communication with the NHLS IT and project-management teams.

03

THE OUTCOME

The NHLS advanced its public-cloud adoption and got its users ready for secure, always-available remote collaboration at a critical moment in the pandemic. System outages were minimised for business-critical workloads as they moved to the M365 SaaS platform, and mobile device management with hybrid identity gave the NHLS a way to protect identities and data. Its internal team was set up to continue the migration.

04

SUMMARY & BENEFITS

- ✓ Microsoft 365 deployed at scale across a national health service in six months.
- ✓ Business continuity for critical workloads as they moved to the cloud.
- ✓ Mobile device management and hybrid identity to protect users and data.

CASE REFERENCE · HEALTH & LIFE SCIENCES

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Microsoft

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